



LEADERSHIP  
NETWORK

# Volunteer Service Pastor Position Profile

This is a snapshot of our 'Volunteer Service Pastor' position profile resource.

## 1. PURPOSE OF POSITION:

Our volunteer service pastors truly demonstrate what it means to build God's house by giving of their time and their energy, leading people and pastoring an entire service! Our goal is for service pastors to outwork our church vision 'The Church I Now See', by leading and developing a key team to grow a healthy service:

**LEADING:** Speaks to the ability to build a unified team that stays focused on the big picture.

**DEVELOPING:** Speaks to the responsibility to ensure the individuals in the key team are cared for and moving forward as leaders and followers of Christ.

**GROW:** We are a church of thousands in a city of millions, 'grow' is about our desire to reach and help more people encounter the Love of Jesus.

**HEALTHY:** Speaks to people being disciplined towards maturity in Christ. A service is not a crowd it is a Church community. A family.

## 2. SERVICE KEY TEAM:

Each service includes a key team of 4 individuals overseeing key areas of:

**NEW PEOPLE NETWORK (NPN):** welcoming, connecting and serving all new people and new Christians coming to the service

**SERVICE ACTIVE (SA):** connecting and discipling service attendees

**MINISTRY ACTIVE (MA):** supporting volunteer teams and creating fun and faith-filled volunteer prayer meetings prior to services

**CONNECT GROUPS (CG):** helping individuals connect into a connect group

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### 3. WEEKLY TIME MODEL FOR POSITION:

As a church we base our volunteer service pastor model on ***investing 3 hours a week into your 4 key team***, empowering them to lead, develop and grow others into healthy believers and volunteers.

This could look like:

**45 minutes** - A meeting led by your campus pastor, which you attend along with other service pastors

**30 minutes** - An operations meeting which you lead with your services' 4 key team discuss the agenda for the week ahead, to hold teams accountable for outcomes and unify teams around big picture objectives

**60 minutes** - A one-on-one meeting with one of your key team (or on occasion, with your direct oversight) where you connect, care and develop for the individual on your key team

**30 minutes** - Actioning your next steps and communication with your key team that includes accountability around midweek activity and follow ups

**15 minutes** - Reviewing key health indicators of the service to help inform 'roadblocks' and strategy moving forward

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## Similar Resources available on Online Portal

Our full '*Volunteer Service Pastor*' position profile resource and much more content is available today on the Hillsong Leadership Network Online Portal.

Find hundreds of other church-building resources from Hillsong Church on the Online Portal, designed to help you and your leadership team in all facets of church leadership and ministry. Similar resources available now on the Online Portal include:

- Online Open Week - Webinars
- New People Network - package of resources for teams welcoming, connecting and serving new people and new Christians
- Footpath / Welcome Team Overview
- Concierge Team Overview
- Weekend Hosts / Ushers Manual
- Weekend Service Run-Sheet
- Next Steps Artwork - design materials used for promotion of our next steps area, where individuals are able to connect with a team member and be supported as they take their next step